**Rules for Hang-Up by Contact and Not Interested dispostions**

On the 4th time a **“Hang-Up by Contact”** or **“Not Interested”** disposition is used,

**THE ACCOUNT MUST BE DNC’D**

If the results of the previous calls have resulted in any of the following examples the **ACCOUNT MUST BE DNC’D**

* HANG UP, HANG UP, HANG UP (your call results in a HANG UP) - DNC
* NOT INTERESTED, NOT INTERESTED, NOT INTERESTED (your call results in a NOT INTERESTED) - DNC
* NOT INTERESTED, HANG UP, NOT INTERESTED(your call results in a NOT INTERESTED) - DNC
* HANG UP, NOT INTERESTED, HANG UP (your call results in a HANG UP) - DNC

**Rules for “3rd Party requests a DNC”**

With accounts where we reach a 3rd party and they request a DNC, the account must be dispositioned as:

* **“Left Message with 3rd Party”** with **“T/P REQ DNC”** in the comments

(T/P means **third party**)

**On the 4TH “Left Message with 3rd Party” with “T/P REQ DNC” in the comments:**

* **Account must be DNC’d and you are to disposition the account as DNC and leave comments as to why it was DNC’d**.